

Annual summary 2017

NSLA is a collaboration between the ten national, state and territory libraries of Australia and New Zealand. We are committed to achieve more through working together. *Leading Collaboration*, our strategic plan for 2015-2017, outlines our priorities under two key strategies.

Strategy 1: Shared Solutions

Working together maximises efficiency, innovation and sustainability, and provides better outcomes for library users.

In 2017 NSLA:

- Undertook technical scoping and business requirements gathering for a collaborative approach to legal deposit of digital materials in Australia, with the 9 Australian NSLA libraries signing an agreement to begin the build of the National edeposit (NED) service.
- Delivered *Data Unleashed*, a professional learning program for 263 NSLA staff, focusing on data and its role in our libraries and work, complemented by Library Carpentry workshops to 142 staff in seven states and territories.
- Held a two-day event focused on day-to-day collection workflows in our libraries, featuring presentations, case studies and panel discussions presented by staff working in collecting and preserving digital materials.
- Created a directory to assist NSLA digital preservation staff with management of collections on 48 obsolete physical carriers.
- Piloted a 4-week Digital Preservation Internship at the National Library of New Zealand for three NSLA staff.
- Co-chaired GLAM Peak who were successful in receiving government funding for Stage 2 of the Digital Access to Collections project. The website was launched in February and delivery of regional workshops began in November.

Strategy 2: Communications and Influence

We will use our influence to remove barriers to collecting materials and providing access to information for the community.

In 2017 NSLA:

- Delivered the *Right Wrongs* digital production commemorating fifty years since the 1967 federal referendum on Indigenous citizenship, in partnership with the ABC and AIATSIS.
- Provided submissions to the Inquiry into NBN Rollout and the National Digital Economy Strategy consultation.
- Launched a toolkit to support a case study approach to calculating the cost of copyright compliance.
- Advocated for copyright reform, including participating in the Department of Communication's consultation on safe harbours and working with other peak bodies to promote the benefits of reform.
- Negotiated with SAI Global to secure an 18-month agreement to restore access to Australian Standards via NSLA libraries.
- Issued a strategy for dynamic collaboration between government and libraries to enable citizens to access and use increasingly online-only public services, and to fully engage in participatory democracy.
- Reported on the NSLA combined customer inquiry data for 2016-2017 and the Australian public library statistics 2015-2016.
- Supported seven communities of practice to share knowledge and insights in areas of strategic importance to NSLA libraries.
- Undertook a rigorous strategic planning process to review how our libraries work together and developed a business plan for 2018. The 2018-2020 Strategy begins from 1 January 2018.

2016-2017 annual statistics

Combined data from the 10 libraries



12.5 million people visited our library buildings



74.2 million visits were made to our websites, including Trove



14.7 million visits were made to library catalogues



7217 terabytes of digital collections were stored



\$33.5 million was the total spend on collections



\$5.3 billion was the asset value of our collections



9.7 million was the asset value of our buildings/sites.

Program and Management

Bill Macnaught, Chief Executive, National Library of New Zealand, was the NSLA Chair for 2016-2017, alongside NSLA Deputy Chair, Kate Torney, Chief Executive Officer, State Library Victoria. The NSLA Executive Officer and the NSLA Office are based at State Library Victoria.

Projects

Copyright

Digital Preservation

Digital Skills

eResources Consortium

Indigenous

National Legal Deposit

Literacy and Learning

To December 2017 | www.nsla.org.au/projects

Communities of practice

Communications and Marketing

Corporate Services

Funding and Sponsorship

Public Libraries

Storage

Trove

Visitor Experience

Priorities for 2018:

- Build the National edeposit platform (NED), for launch in 2019.
- Deliver training to increase Indigenous cultural competency across the NSLA network of libraries.
- Highlight the role of libraries in the digital economy and in supporting digital government services.
- Support the strengthening of library services in the Pacific and in Asia.
- Leverage the eResources Consortium to maximise value and access to subscription databases
- Contribute to public policy concerning copyright and access to collections.