

Collection usage remains steady

- Despite restrictions on in-person browsing and borrowing, total usage of public library collections was over 146 million instances, comprised of almost 103 million loans of physical items and more than 43 million loans, downloads and retrievals from electronic collections.



- Total collections of more than 42 million items (1.6 items per capita) were available for the use of the community, with expenditure of more than \$135.83 million to ensure that these collections remained up to date and relevant.

Access to services is on the rise

- Access to public library services was provided through 1,706 service points, including 1,405 branches, 74 mobile outlets libraries serving hundreds of separate locations, and 227 other outlets.
- Whilst in-person visits to library facilities were still below pre-COVID more than 56 million physical visits were recorded.
- Library websites and catalogues had over 50,000,000 visits during the year.
- Libraries continued to provide the essential service of internet access, with patrons clocking up 4.8 million hours of wifi use across our branches.
- For the first time, libraries have reported on the number of hours booked in publicly available meeting rooms and spaces. Community groups, local organisations, library partners and individuals used these spaces for over half a million hours in 2021-22.

50+
million



website visits
during the year

4.8
million



hours of wifi use
across branches

500+
thousand



hours used in bookable
meeting spaces