

**AUSTRALIAN PUBLIC LIBRARIES
STATISTICAL REPORT
2004 - 2005**

Final Report

Compiled by Public Library Services

State Library of Queensland

November 2006

Foreword

The National Library and the State and Territory libraries throughout Australia are represented by the peak body, National & State Libraries Australasia (NSLA). NSLA members also represent the interests of the public library networks within their States and Territories. The public library network, represented by almost 1,5000 public library service points across Australia, provides information, collections and services to meet the information needs of the general public including those of diverse user groups. While the ongoing demands for print and audio media continue to be met, the public library network is assisting to break down the digital divide through increasing the scope and availability of digital materials, equipment and associated training.

The Australian Public Libraries Statistical Survey is a NSLA project that identifies and measures the usage and activities of Australia's public library services. The survey highlights the range of services provided by public libraries across the National, State and Territory libraries. NSLA publishes national public library statistics on a regular basis, and highlights are accessible at <http://www.casl.org.au>

2006

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1 Selected National Statistics 2004 - 2005

Below is a brief synopsis of the Australian national public library statistics for 2004 - 2005.

Australia's public libraries provide quality information services that support lifelong learning to the Australian community, significantly impacting on the cultural and information industry.

Access to services is provided through a network of 1,396 fixed point libraries and 86 mobile libraries throughout Australia, one service point for every 13,715 persons. Over 68% of libraries are open for more than 30 hours each week, with an estimated 30% of libraries being open more than 45 hours per week.

Usage of libraries has continued to increase with 176.4 million items being lent to the 10 million members of Australia's public libraries, representing a 6% increase over the last five years. Over 7.9 million visits by customers per month (excluding Western Australia) were recorded in 2004-2005, reflecting the strong growth in customer visits per head of population from 4.39 to 4.68 in the five year period.¹ However, loans per head of population have remained steady on 8.7 and the proportion of the Australian population who are registered library members has not increased above 49%.

Library services were delivered by the 8,465 (FTE) staff employed in Australian public libraries. This figure represents 4.17 (FTE) staff for every 10,000 persons.

Library collections of more than 40 million items (2.0 items per person) were made available for the use of the community and over \$99 million was spent on ensuring that these collections remain up to date and relevant.

Public libraries have continued to support the ever growing demand for access to information technology and resources, with all states and territories recording increases in the number of public access Internet terminals. The total number of terminals is over 5,965 representing an increase of 69% since 2000-2001. 70% of service points now provide public Internet access, a 6% increase over the same period. In addition a further 1,154 public access computer terminals were provided for word processing, CD-ROM use etc.

Total expenditure on public libraries has increased from \$565 million in 2000-2001 to \$694 million in 2004-2005 representing a 23% increase. Per head of population, funding of public libraries has increased by 17% over the same period to \$34.15.

¹ Western Australia does not record visitor statistics.

Table 1 – Services

	2000-01	2001-02	2002-03	2003-04	2004-05
Total loans	168,644,545	173,427,288	173,982,739	176,275,147	176,409,857
Loans per capita	8.7	8.8	8.8	8.8	8.7
Reported information enquiries	7,817,700	8,810,177	8,819,593	8,728,814	9,211,093
Information enquiries per 1,000 persons	403	449	444	478	453
Internet terminals per 10,000 persons	1.8	2.2	2.5	2.6	2.9

Table 2 – Customers

	2000-01	2001-02	2002-03	2003-04	2004-05
Customers per month	7,098,380	7,496,441	7,631,985	7,935,161	7,928,786
Customer visits per capita	4.39	4.58	4.61	4.74	4.68
Registered Library Members	9,518,021	9,812,369	9,713,801	9,918,540	10,033,152
Members as a percentage of total population	49%	50%	49%	49%	49%
Percentage Adult Members	81%	80%	80%	81%	82%
Percentage Junior Members	19%	20%	20%	19%	18%

Table 3 – Collections & Resources

	2000-01	2001-02	2002-03	2003-04	2004-05
Total number of library materials	38,586,414	38,876,485	38,529,265	39,318,951	40,031,892
Total number of Public Access Internet terminals	3,527	4,379	5,015	5,301	5,965
Number of Public Access Computers for Word Processing etc	1,446	1,381	1,323	978	1,154
Library materials per capita	2.0	2.0	1.9	2.0	2.0
Total library materials expenditure	\$78.6m	\$82.8m	\$89.6m	\$93.3m	\$99m
Library materials expenditure per capita	\$4.05	\$4.22	\$4.51	\$4.64	\$4.87
Average percentage of resources purchased in last 5 years²	45.9%	45.1%	49.3%	47.1%	47.6%

² This measure is not an overall national percentage, rather an average of the available figures from the states and territories that report this measure. It has not been reported consistently during the 5 year period.

Table 4 – Service Points

	2000-01	2001-02	2002-03	2003-04	2004-05
Number of Service Points (including each mobile library³ as a single service point)	1,525	1,471	1,466	1,503	1,482
Population served per service point	12,728	13,350	13,560	13,379	13,715
Service Points per 100,000 persons	7.9	7.5	7.4	7.5	7.3
Libraries open more than 45 hrs per week	28%	29%	30%	30%	30%
Libraries open 30 to 44 hrs per week	38%	37%	38%	39%	39%
Libraries open 10 to 29 hrs per week	25%	25%	23%	23%	23%
Libraries open less than 10 hrs per week	9%	9%	9%	8%	8%
Percentage of service points with Internet terminals	64%	68%	70%	74%	70%

³ 86 mobile libraries visit 1,159 locations.

Table 5 – Staff

	2000-01	2001-02	2002-03	2003-04	2004-05
Total Staff (full time equivalent)	6,671	6,930	6,908	7,120	8,466
Population served per staff member	2,910	2,834	2,878	2,824	2,401
Staff members (FTE) per 10,000 persons.	3.44	3.53	3.48	3.54	4.17
Loans per full-time equivalent staff member	25,281	25,026	25,186	24,757	20,838

Table 6 – Expenditure (including the purchase of library materials)

	2000-01	2001-02	2002-03	2003-04	2004-05
Total Expenditure on Public Library Services	\$564.9m	\$574.4m	\$615.4m	\$651.0m	\$694.1m
Total Public Library expenditure per capita	\$29.10	\$29.25	\$30.97	\$32.37	\$34.15

2 Comparative Data

2.1 Items lent

Overall, lending from libraries has increased by 4.6% over the past five years. A state by state comparison shows loans increasing by 7.7% in Victoria, 6.5% in South Australia, 4.5% in Queensland, 3.7% in New South Wales and 2.1% in the Australian Capital Territory. The Northern Territory increase of 28.3% is due to lower loan figures reported in 2000-2001 and is therefore not a reliable indication of the on-going trend. Loans have declined in Tasmania (-3.6%) and Western Australia (-1.2%).

Table 7 – Total items lent

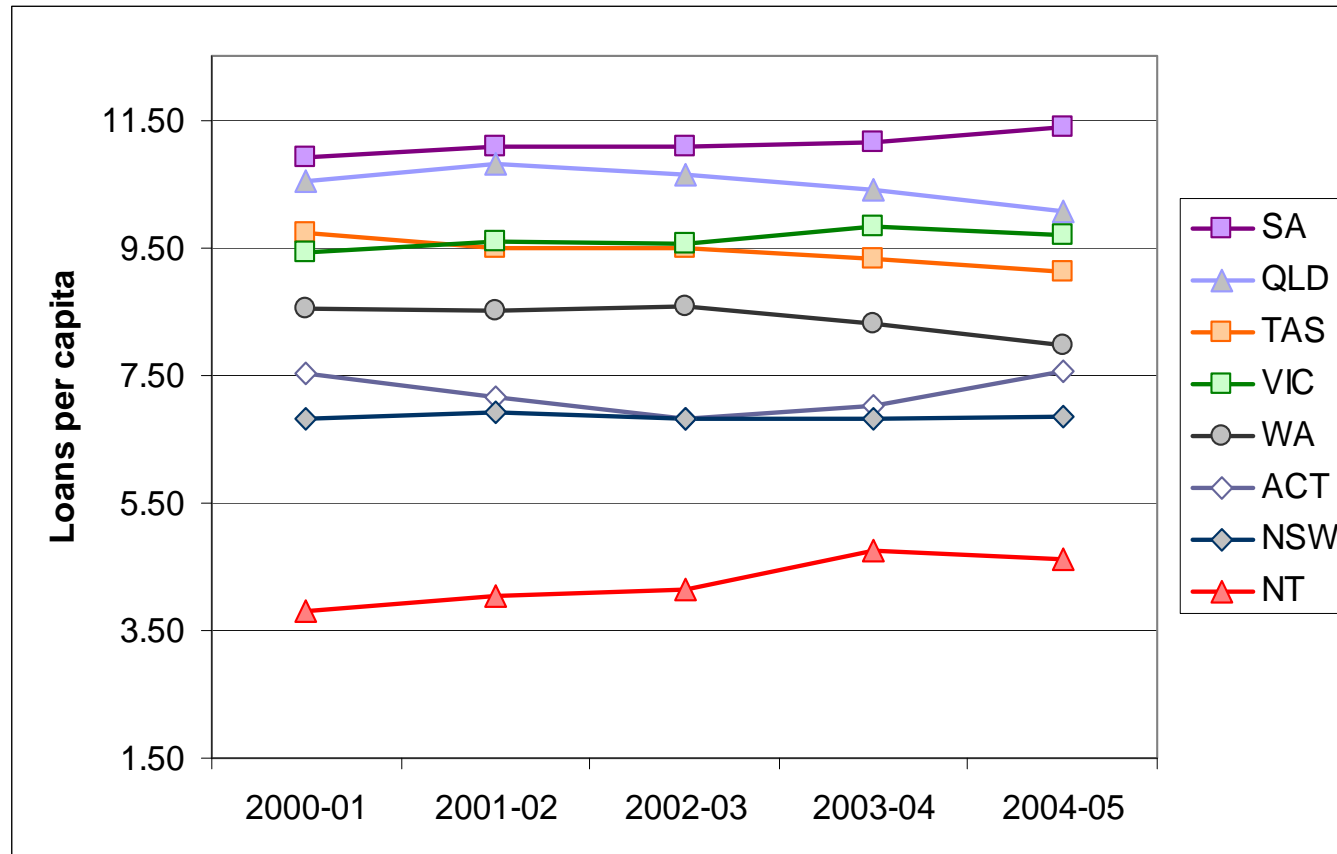
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
2000-01	2,402,413	44,698,986	753,519	38,222,570	16,491,508	4,585,325	45,263,064	16,227,160	168,644,545
2001-02	2,297,773	45,980,659	804,483	40,087,730	16,805,720	4,486,943	46,583,200	16,380,780	173,427,288
2002-03	2,195,794	45,513,455	822,236	40,337,151	16,940,087	4,528,392	46,904,962	16,740,662	173,982,739
2003-04	2,274,116	45,777,024	946,790	40,411,410	17,086,189	4,493,263	48,843,028	16,443,327	176,275,147
2004-05	2,453,143	46,335,942	932,982	39,930,225	17,562,163	4,420,969	48,743,783	16,030,650	176,409,857
Change 00-05	2.1%	3.7%	28.3%	4.5%	6.5%	-3.6%	7.7%	-1.2%	4.6%
% of national	1.4%	26.3%	0.5%	22.6%	10.0%	2.5%	27.6%	9.1%	100%

Table 8 – Items lent per capita

Over the past five years, the overall Australian total for loans per capita has remained static, though significant reductions are recorded in Western Australia (-6.6%), Tasmania (-6.3%) and Queensland (-4.4%). South Australia continues to have the highest loans per capita (11.39) with Queensland, Tasmania and Victoria also all above the Australian total of 8.68.

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
2000-01	7.52	6.80	3.81	10.53	10.91	9.72	9.42	8.54	8.69
2001-02	7.15	6.93	4.05	10.80	11.07	9.49	9.59	8.51	8.83
2002-03	6.80	6.81	4.14	10.62	11.09	9.49	9.54	8.57	8.75
2003-04	7.02	6.80	4.74	10.41	11.14	9.32	9.82	8.30	8.77
2004-05	7.54	6.84	4.60	10.07	11.39	9.11	9.71	7.98	8.68
Change 00-05	0.3%	0.6%	20.7%	-4.4%	4.4%	-6.3%	3.0%	-6.6%	-0.1%

Figure 1 – Items lent per capita



2.2 Expenditure on Public Library Services

Total expenditure on public libraries has grown over the past five years, with an overall increase of 23% bringing the Australian total to over \$694 million. Funding increases have occurred in all states except the Northern Territory, with the largest increases recorded in Australian Capital Territory (50%), Queensland (39%). South Australia, Tasmania and Victoria all recorded increases of over 30%.

Table 9 – Expenditure on Public Library Services (including the purchase of library materials)

	ACT⁴	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
2000-01	\$9.3m	\$216.8m	\$7.0m	\$100.0m	\$43.6m	\$11.7m	\$110.6m	\$65.5m	\$564.9m
2001-02	\$9.2m	\$201.0m	\$8.1m	\$104.8m	\$47.7m	\$11.8m	\$125.3m	\$66.1m	\$574.4m
2002-03	\$9.4m	\$213.5m	\$7.9m	\$122.6m	\$49.6m	\$12.1m	\$134.6m	\$65.7m	\$615.4m
2003-04	\$14.0m	\$224.9m	\$5.4m	\$133.4m	\$52.8m	\$13.3m	\$135.3m	\$71.9m	\$651.0m
2004-05	\$14.0m	\$240.5m	\$6.3m	\$139.7m	\$57.5m	\$13.5m	\$144.9m	\$77.7m	\$694.1m
Change 00-05	50%	11%	-12%	39%	32%	31%	31%	18%	23%

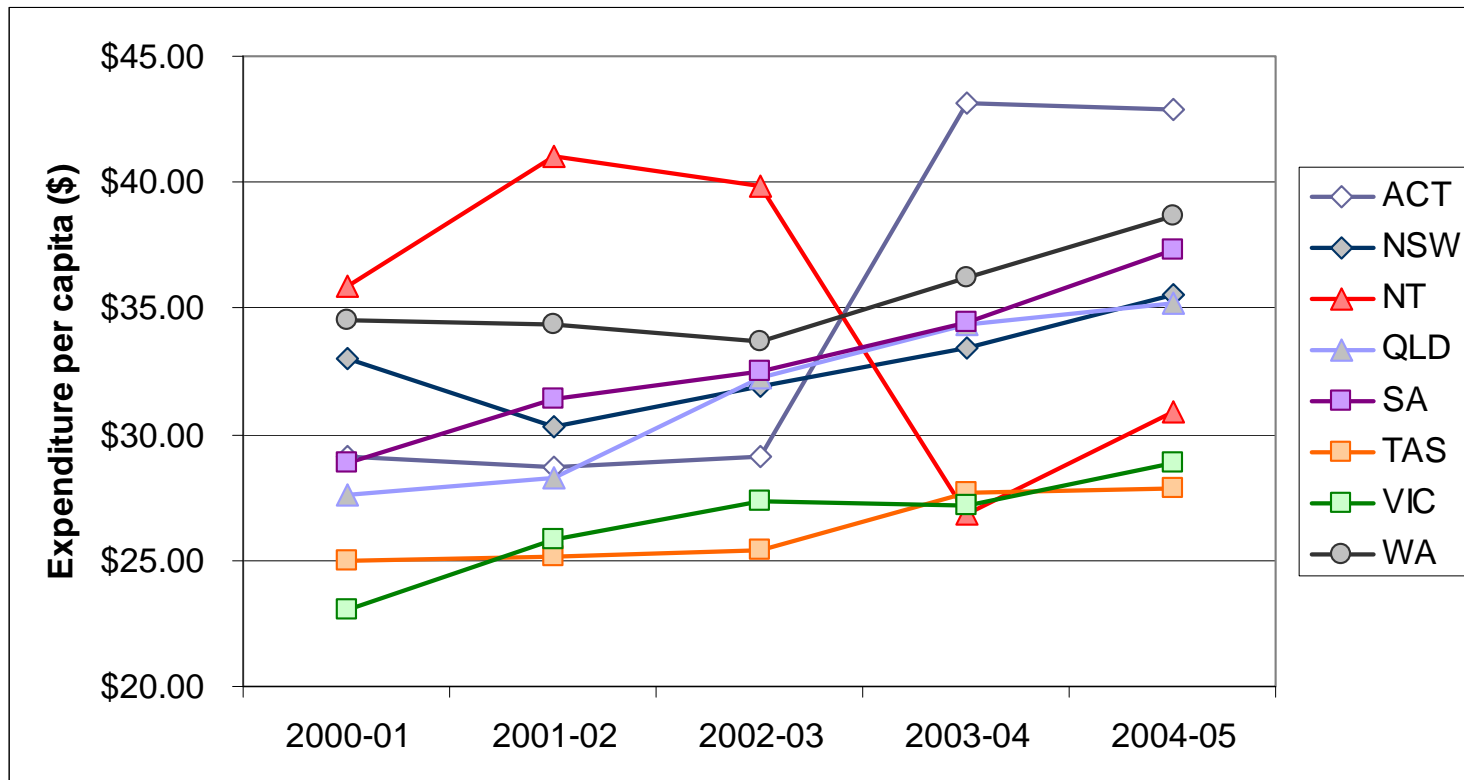
⁴ The ACT figures have been adjusted from a reported total expenditure of \$18.3 million, which includes a capital component. If the unadjusted amount is used as the ACT's total expenditure on public library services the increase over the 5 year period would equate to 97% increase.

Total expenditure per capita across Australia has grown by 17% to \$34.15. Australian Capital Territory has the highest expenditure per capita at \$42.92 while the lowest figure of \$27.85 is recorded in Tasmania.

Table 10 – Total Expenditure per capita (including the purchase of library materials)

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
2000-01	\$33.16	\$32.98	\$35.88	\$27.56	\$28.85	\$24.97	\$23.04	\$34.50	\$29.10
2001-02	\$28.71	\$30.31	\$41.07	\$28.25	\$31.43	\$25.13	\$25.81	\$34.36	\$29.25
2002-03	\$29.10	\$31.93	\$39.87	\$32.30	\$32.50	\$25.42	\$27.37	\$33.68	\$30.97
2003-04	\$43.12	\$33.41	\$26.82	\$34.38	\$34.43	\$27.70	\$27.21	\$36.26	\$32.37
2004-05	\$42.92	\$35.50	\$30.91	\$35.23	\$37.32	\$27.85	\$28.86	\$38.66	\$34.15
Change 00-05	47%	8%	-14%	28%	29%	12%	25%	12%	17%

Figure 2 – Expenditure on Public Library Services per capita (including the purchase of library materials)



2.3 Public Access Internet Terminals

The number of public access Internet terminals provided nationally has continued to grow, with just under 6,000 available, an increase of 69% since 2000-2001. While all states and territories have recorded increases, New South Wales has the largest number of terminals at 1,963.

Table 11 – Total Public Access Internet Terminals provided in Australian Public Libraries (including mobile libraries)

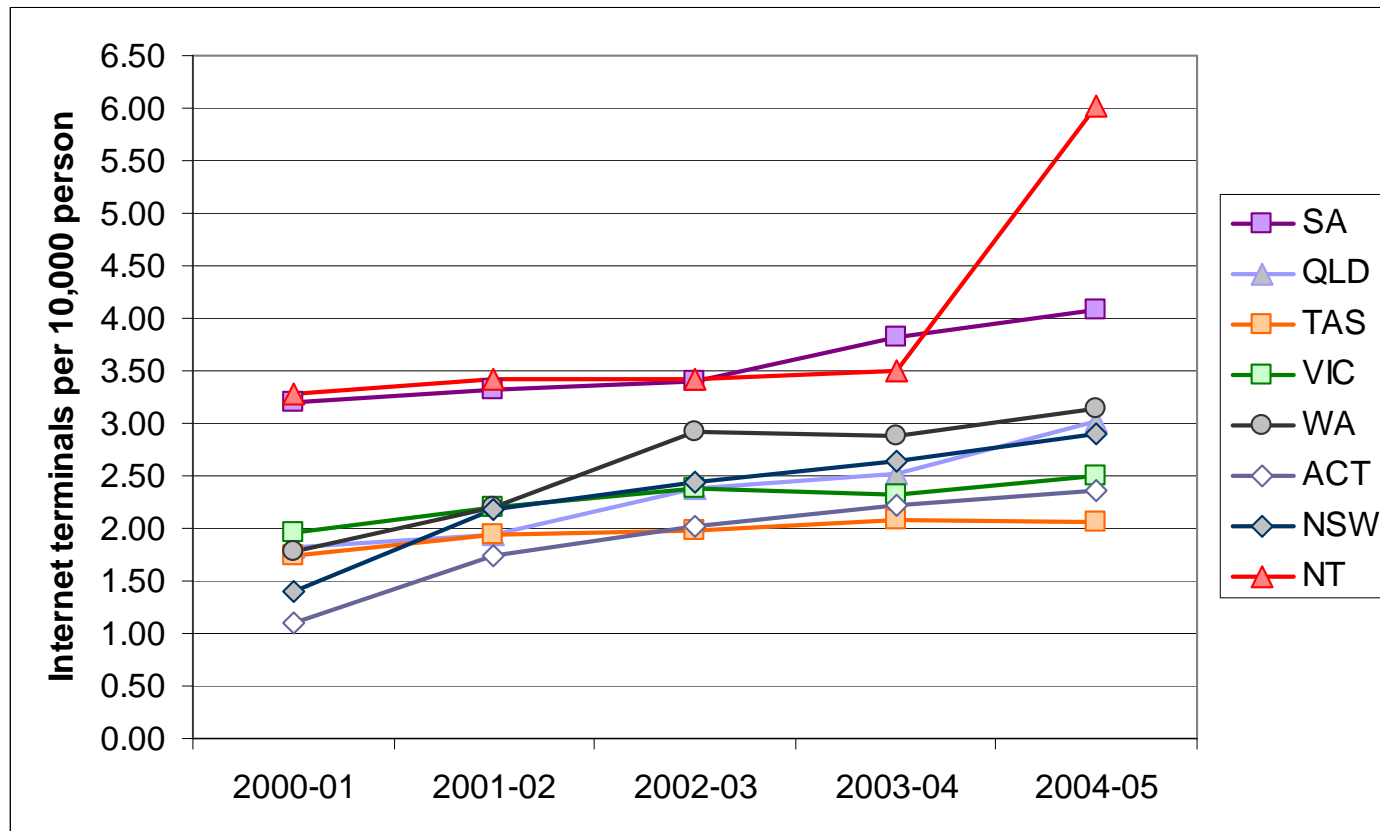
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
2000-01	35	918	65	658	485	82	946	338	3,527
2001-02	56	1,452	68	718	503	92	1,065	425	4,379
2002-03	65	1,630	68	900	518	94	1,170	570	5,015
2003-04	72	1,773	70	976	586	100	1,154	570	5,301
2004-05	77	1,963	122	1,194	628	100	1,251	630	5,965
Change 00-05	120%	114%	88%	81%	29%	22%	32%	86%	69%

Expressed as the number of public access terminals per 10,000 persons, the national total is 2.93, an increase of 62% over the same period. All states and territories have recorded an increase in this measure, the largest being in the Australian Capital Territory (116%) and the smallest in Tasmania (19%). The state with the highest number of public access terminals per capita is the Northern Territory with 6.02 terminals per 10,000 persons.

Table 12 – Public Access Internet terminals per 10,000 persons

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
2000-01	1.10	1.40	3.29	1.81	3.21	1.74	1.97	1.78	1.82
2001-02	1.74	2.19	3.42	1.93	3.31	1.95	2.19	2.21	2.23
2002-03	2.01	2.44	3.43	2.37	3.39	1.97	2.38	2.92	2.52
2003-04	2.22	2.63	3.50	2.51	3.82	2.07	2.32	2.88	2.64
2004-05	2.37	2.90	6.02	3.04	4.07	2.06	2.49	3.13	2.93
Change 00-05	116%	108%	83%	66%	27%	19%	27%	76%	62%

Figure 3 – Public Access Internet terminals per 10,000 persons



3 Public Library Services in Australia

Public Library services are delivered by a variety of administrative arrangements. These vary both between and within each State and Territory, ranging from services wholly delivered by the State / Territory through to services wholly delivered by Local Government.

Australian Capital Territory

The Australian Capital Territory is a single administrative entity that combines both State and Local Government functions. Community Service and Information within the Department of Urban Services is responsible for the delivery of library services to the community and government.

The ACT Library & Information Service (ACTLIS) delivers public library services to the community and also provides specialist information services through the ACT Assembly Library, Women's Information & Referral Centre and ACT Heritage Library. Two ACT public library branches are joint use facilities with ACT Department of Education Colleges.

ACTLIS also monitors the delivery of a range of library and information services, including management of library assets, collection and analysis of performance measures, benchmarking services, developing policy and providing advice for government on library and information services.

All libraries are connected to a high speed network enabling access to the Library Management System, the Internet and a range of Information Resources.

New South Wales

Public Library Services in New South Wales include a mixture of independent (or stand alone) library services operated by a single local government authority and regional libraries where up to 12 local councils have entered into an agreement to provide a combined service. All 171 local councils in NSW have adopted the Library Act 1939. A number of councils were subject to amalgamations and/or boundary changes in 2003-04. Please contact Public Library Services for advice on comparing 2002-03 figures with 2003-04 figures.

The State Library of New South Wales is responsible for administering the Library Act 1939 and Library Regulation 2000. Local councils and their library services are autonomous. The State Government funds public library services via an annual subsidy and grants program. The subsidy payment is based on population, isolation, and demographic factors. Grants programs include Special Purpose Grants and the competitive Library Development Grants program.

The State Library's Public Library Services division provides a range of services to the New South Wales public library network.

Responsibilities include:

- management of the State funding for public libraries, including the annual grants and subsidies programs;
- monitoring public library compliance with the Library Act 1939 and the Library Regulation 2000 and providing advice and guidance;
- collecting, collating and distributing public library statistical and other information;
- providing a professional development program for public library staff;
- providing information and advisory services on all aspects of the provision, control and management of public library services;
- managing a research program on behalf of the public library network; and
- providing specialist advice in the areas of evaluation, information services, children's and young adult services, multicultural services, and library promotion.

The State Library also provides extensive reference, information and interlending services to NSW public libraries.

Northern Territory

The Northern Territory is unique in the range of services and support provided to public libraries, including those in small and remote Aboriginal communities. The Northern Territory Government, through Northern Territory Library (NTL), provides direct and indirect funding to enable the operation of all Territory public library services.

NTL provides a centralised model of support to the Public Library Network of the NT (PLNT). The PLNT network comprises 27 public libraries of varying sizes, ranging from the Darwin Public Library Service with 4 branches servicing a population of 73,000 to Peppimenarti a small remote community with a population of 200. In addition, some centralised support services are provided by NTLIS to a number of secondary schools and college libraries within the Territory.

A Country Borrower Service is operated for those living in small and isolated communities unable to access public libraries. The service is operated in conjunction with the Alice Springs Library in the Red Centre and by NTL in the Top End. The service provides a regular exchange of books and other resources to individuals.

Queensland

In Queensland, 124 Local Governments and 12 Indigenous Community Councils offer free library services. The State Library supports a total of 328 libraries through a strong partnership with Local Government, providing cash grants, support services and collections, and the operation of the Country Lending Service.

39 Local Governments operating Independent library services from a total of 167 service points receive cash grants calculated on a weighted per capita formula. The grant is tied to the purchase of library stock with up to 5% being available for the processing of library materials.

85 Local Governments serving populations of less than 20,000 operate a total of 155 service points which participate in the Country Lending Service. Under this scheme, State Library provides fully processed book stock in lieu of the above cash grant. This book stock is allocated on the basis of a minimum of one book per capita and is exchanged at the rate of at least 25% per year to ensure freshness of collections.

9 Indigenous Knowledge Centres offer library services in communities throughout Cape York and the Torres Strait and a further 3 Indigenous Community Councils offer free library services through the Country Lending Service.

The State Library also provides:

- Loans of specialised resources such as community language books and adult literacy materials
- Advisory services, reference services and training on all aspects of public library management
- Distribution Statewide of interlibrary loans
- Facilitation of public library networking and resource sharing

2003-04 saw the implementation of many of the recommendations from the Strategic Policy Options for the Smart Library Network Review, through a series of consultative working groups with public library staff. As a result, significant enhancement in service delivery, resource and structural realignment has been undertaken, leading to stronger partnerships between State and Local Government and improved access to library services for Queensland residents.

South Australia

There are 144 public libraries in South Australia, representing 69 Local Government Authorities. In the cases where no council exists, the Libraries Board of South Australia provides the full operational subsidy.

Forty-nine of the rural libraries in South Australia are in very small communities. In order to provide appropriate services to these communities, the Libraries Board and the local government authority join with the Department of Education and Children's Services to operate very successful School Community Libraries.

The State Government of South Australia provides funds for the provision of public library services through a five year funding agreement between the State Government and the Local Government Association of South Australia.

The funds allocated to public libraries by the South Australian Government are administered by the Libraries Board of South Australia, under the Libraries Act 1982 and the *Memorandum of Agreement for the Public Library and Community Information*. From these funds, the

Libraries Board allocates to libraries an untied operating grant, materials grant, community information grant and the Public Library Services (PLS) budget. The majority of the materials grant is spent through the PLAIN system, to capture maximum discounts and efficiencies through economies of scale.

Public Library Services manages the complex task of centralised selection, acquisitions, cataloguing and distribution for South Australian libraries, with the librarians managing their collection development activities. Public Library Services also provides free public access to the Internet, on-line Inter-Library Loans, the state-wide Video and Film booking service, Print disability and LOTE Collections and delivery system. Staff at Public Library Services undertake a wide range of strategic projects on behalf of the network.

Tasmania

The State Library of Tasmania is a statewide library and information service which delivers its services through a network of 7 city libraries, 41 branch libraries and 5 reference and specialist collections. Providing for the information, education, cultural and recreational reading needs of the Tasmanian community, resources include:

- lending and general reference collections;
- Tasmaniana, collections of rare and specialist items; and
- a range of electronic and online information resources.

The libraries are linked by the Tasmanian Automated Library and Information System (TALIS), a statewide networked automated catalogue and electronic information service.

Eight senior secondary colleges, 170 schools, 10 Institute of TAFE Tasmania libraries, 7 community libraries and 3 agency libraries are also connected to the TALIS network. Management and support of the TALIS network is provided by the State Library.

Library services are tailored for people with special needs. Resources include large-print books, recorded books, community language materials, DVD, video and audio formats. Delivery of these resources is provided through a volunteer courier system for home library service clients and through the integrated library network. Providing physical access to library services for people with disabilities is of major importance.

The Tasmanian Library Advisory Board, the Allport Library and Museum of Fine Arts Management Committee and the Friends Groups of particular libraries provide community input into library services.

Community groups are assisted through the provision of meeting rooms, display areas and services such as Tasmania Online, including Tasmania's CommunityNet (TCN), which provides information about the community and its organisations. Tasmania Online provides a comprehensive online index to Tasmanian content and is the official web entry point to the Tasmanian Government.

The delivery of information services is further undertaken by Tasmanian Communities Online, a community access strategy which provides a network of 64 Online Access Centres around the state that can be used to access online government and community information, as well as lifelong learning opportunities. The Centres provide low-cost access to, and training in, the use of information and communication technology, including access to the Internet. The Centres also allow communities to showcase their heritage, cultural life, local businesses and services.

Victoria

There are 43 public library services in Victoria, covering all 79 municipalities. Two types of public library services operate in the State: single service municipalities (29) and regional library corporations (14). Single services are run by their municipalities and are mainly located in metropolitan Melbourne. Regional libraries are two or more councils which have agreed to provide services jointly. Regional library corporations are constituted under the **Local Government Act 1989** and have the same operating and reporting structures as municipal councils. Services to people with print disabilities are provided through the National Information and Library Service, a joint venture organisation of Royal Victorian Institute for the Blind, Vision Australia Foundation and Royal Blind Society. It is included as a public library service, bringing the total number of public library services in Victoria to 44.

Specific responsibility for public library policy in Victoria rests with the Minister for Local Government who is advised by a Ministerial Advisory Council on Public Libraries. Local Government Victoria, a division of the Department for Victorian Communities is responsible for administering core public library funding, the collection of public library statistics and benchmarks and regional library corporations legislation, and has as a priority area ongoing networking with public libraries, the State Library of Victoria, and key industry groups.

Under the Libraries Act 1988 the Library Board of Victoria retains the following functions in relation to the wider library network: to oversee cooperation in programs with libraries and information organisations to promote access to library and information resources; to exercise leadership and promote high standards in the provision of library and information services; and to provide advice and information to the Minister on any matter concerning libraries and information organisations. It continues to work collaboratively with the public library network through the coordination by the State Library of Victoria of a range of programs aimed at developing the state-wide provision of library services. These state-wide programs include research projects and business case development; marketing of the public library network; support for the community building role of public libraries; workforce and leadership development initiatives; touring public programs; initiatives to enhance collections and access state-wide.

Western Australia

Public Library Services in Western Australia are provided through a partnership between the State Government, represented by the Library Board of WA, and local government authorities. The local government authority provides the library building, staff and operating costs, while the Library Board is responsible for acquiring and preparing shelf ready stock delivered to public libraries. The Library Board also provides extensive catalogues, indexes, training, consultancy, regional subsidies and back-up services in the form of special collections, information and reference services and inter library loan services.

Library materials are supplied to public libraries at a minimum standard of 1.25 per capita, with the minimum size being 1,025. Library stocks range from this minimum in small country libraries to 60,000 in the largest libraries. The public library stock is treated as an integrated state-wide collection and remains the property of the Library Board of WA. Stock is not allocated to a library on a permanent basis, but is circulated throughout the State on a regular basis at an agreed annual turnover percentage. This enables library collections to be constantly refreshed with different stock (new and used) and ensures that the collection is not "read out". The State Library of Western Australia acts as a clearinghouse for the circulation of the stock between libraries. Some local governments also provide additional resources to purchase books in demand and journal subscriptions.

There are 144 local government authorities in Western Australia, including Christmas Island and the Cocos Islands. These authorities operate most of the State's 239 public libraries. In addition some other organisations are recognised as "participating bodies" and they provide specialised services to people with visual impairment (through the Association for the Blind) and library services in prisons.

4 Data Sources

This statistical report has been compiled on behalf of the National & State Libraries Australasia (CASL) by Public Library Services, State Library of Queensland using data supplied by the authority responsible for public library services in each State and Territory.

The data used to prepare this report is available from each individual State or Territory authority. Please note that it is difficult to use this data to compare library services with each other due to the significant variations in social and geographic criteria applying from State to State and within each State. These conditions create differing demands and needs which affect the type and scope of public library services provided. Further difficulties in comparing data are caused by the diverse service delivery methods used to provide public library services. It should be noted that the data may vary from that published separately by individual States and Territories.

<Contact details to be verified as at June 30, 2005> For further information on the data please contact:

Australian Capital Territory

Manager, ACT Public Library
Griffith Library Administration
25 Blaxland Crescent
Griffith ACT 2603

New South Wales

Public Library Services
State Library of New South Wales
Macquarie St
Sydney NSW 2000

Northern Territory

Northern Territory Library
Department of Community Development, Sport and Cultural Affairs
GPO Box 42
Darwin NT 0801

Queensland

Public Library Services
State Library of Queensland
PO Box 3488
South Brisbane Qld 4101

South Australia

Public Library Services
8 Milner St
Hindmarsh SA 5007

Tasmania

Public Library Services
State Library of Tasmania
91 Murray Street
Hobart Tasmania 7000

Victoria

Public Libraries Branch
Local Government Victoria
Level 14
1 Spring Street
Melbourne, VIC 3000
GPO Box 2392V, Melbourne 3001

Western Australia

The State Library of Western Australia
Alexander Library Building
Perth Cultural Centre
Perth WA 6000

5 2004 - 2005 Data & Indicators

2004 - 2005	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
EXPENDITURE									
Expenditure on Public Libraries (excluding library materials and capital purchases)	\$12,680,909	\$212,331,093	\$5,543,724	\$110,128,769	\$45,344,727	\$11,016,091	\$121,023,271	\$66,437,547	\$584,506,131
Expenditure on Library Materials	\$1,276,325	\$27,168,468	\$725,631	\$24,226,203	\$7,931,319	\$2,499,126	\$23,909,563	\$11,275,732	\$99,012,367
State Govt. costs directly related to the delivery of public library services not included above		\$1,007,414		\$5,316,370	\$4,278,692				\$10,602,475
Total Expenditure on Public Library Services	\$13,957,234	\$240,506,975	\$6,269,355	\$139,671,341	\$57,554,738	\$13,515,217	\$144,932,834	\$77,713,279	\$694,120,973
Total State/Territory costs related to the delivery of public library services	\$13,957,234	\$23,428,964	\$4,497,844	\$22,421,309	\$16,120,208	\$13,515,217	\$27,503,999	\$16,441,952	\$137,886,727
State/Territory Funding as a percentage of Public Library Expenditure	100%	10%	72%	16%	28%	100%	19%	21%	20%
Capital Expenditure on Public Libraries (not including library materials)	\$4,330,000	\$47,954,362	\$42,402	\$5,836,027	\$3,781,278	\$1,376,067	\$16,995,124	\$7,045,725	\$87,360,985
STAFF									
No of qualified librarians (fte)	31.00	872.33	18.80	316.23	279.58	48.03	543.80	290.8	2400.54
Total staff (fte)	97.20	2,331.63	100.53	1269.20	711.72	160.34	2743.00	1052.12	8465.74
LIBRARY MATERIALS									
Total number of library materials	536,475	13,559,744	379,386	8,285,150	3,841,129	701,709	9,158,410	3,569,889	10,031,892
Collection Value (\$)	\$6,918,000	n/a	\$9,935,269	n/a	\$26,394,072	\$9,669,425	n/a	\$38,655,000	\$91,571,766
Average value of items in the collection	\$12.90	n/a	\$26.19	n/a	\$6.87	\$13.78	n/a	\$10.83	\$8.85
Percentage of collection purchased in previous 5 years	44.0%	51.3%	36.0%	59.0%	36.9%	43.0%	54.0%	57.0%	47.7%

2004 - 2005	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
SERVICE POINTS									
No. of fixed point libraries	9	368	33	282	133	48	285	238	1396
No. of mobile libraries	2	24	0	21	11	0	27	1	86
No of service points (including mobile libraries)	11	392	33	303	144	48	312	239	1,482
No. of deposit stations (small unstaffed collections)	0	73	1	25	47	0	0	0	72
No. of locations served by mobile libraries	37	416	5	247	n/a	0	451	3	1.159
ACCESSIBILITY – number of libraries by time open for public use									
Service Points open 45 hours or more	7	147	5	65	48	8	n/a	76	356
Open 30 - 44 hours	2	121	12	117	78	8	n/a	112	450
Open 10 - 29 hours	2	110	12	79	7	27	n/a	27	264
Open less than 10 hours	0	14	2	47	1	5	n/a	23	92
Total with opening hours specified	11	392	31	308	134	48	n/a	238	1,162
Not specified	0	0	2	19	10	0	n/a	1	32
Total Hours per week	486	14,638	857	9,322	6,017	1,200	11,893	8,961	53,374
Check (hours per week x 50 ie less 2 weeks public holidays)	24,300	731,900	42,850	446,100	300,850	60,000	594,650	448,050	2,668,700
Total hours open per annum	24,300	761,186	42,789	446,100	300,830	60,000	594,650	448,050	2,677,895

2004 - 2005	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
USAGE									
Total circulation	2,453,143	46,335,942	932,982	39,915,484	17,562,163	4,420,969	48,746,783	16,030,650	176,409,857
Total library visits	1,815,326	31,478,404	1,171,504	17,303,390	10,591,566	2,570,350	30,284,228	0	95,145,429
Customers per month	151,277	2,623,200	97,625	1,441,949	882,631	214,196	2,523,686	0	7,928,786
Number of Reference / Information Enquiries	n/a	3,495,787	122,725	1,536,435	n/a	340,004	2,582,862	1,097,648	9,211,093
MEMBERSHIP									
No. of registered library users	157,584	3,243,634	81,026	1,893,069	926,187	184,503	2,538,812	1,007,950	10,033,152
Adult Members 65 and over	12,974	0	2,599	0	0	31,396	160,518	0	207,487
Adult Members under 65 (or age not specified)	106,149	2,473,567	59,683	1,1483,639	704,845	94,461	1,081,762	838,378	6,840,228
Young Adult (definition varies usually 15 - 20)	15,633	118,837	7,252	59,394	0	0	0	0	211,756
Junior Members (definition varies usually <15)	21,045	563,218	9,710	349,061	221,342	55,377	205,229	162,507	1,579,874
Not Specified	1,783	11,442	0	0	0	3,267	0	0	16,492
Other	0	76,570	138	975	0	0	9,540	7,065	93,906
Total with age specified	155,801	3,155,622	78,244	1,892,094	926,187	181,234	1,447,509	1,000,885	8,839,345

2004 - 2005	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
ELECTRONIC INFORMATION SERVICES									
No. of Service Points with Public Access Internet Terminals at 30 June 2005	10	97	38	240	134	45	312	173	1,044
No of Public Access Internet Terminals provided at 30 June 2005	77	1,963	122	1,194	628	100	1,251	630	5,965
2004 - 2005	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
Number of Catalogue Terminals provided	32	1,177	77	682	379	55	0	0	2,402
Number of other Public Access Computer Terminals Provided	17	225	21	57	235	27	572	631	1,154
Total Public Use computer terminals	126	3,365	220	1,940	1,244	182	1,835	n/a	9,543

2004 - 2005 Summary & percentages of Data & Indicators

2004-05	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
EXPENDITURE									
Total Expenditure on Public Library Services (\$m)	\$14.0	\$240.5	\$6.3	\$139.7	\$57.6	\$13.5	\$144.9	\$77.7	\$694.1
Public Library expenditure per capita (excluding library materials)	\$38.99	\$31.49	\$27.34	\$28.89	\$32.18	\$22.70	\$24.10	\$33.05	\$29.28
Library Materials expenditure per capita	\$3.92	\$4.01	\$3.58	\$6.11	\$5.14	\$5.15	\$4.76	\$5.61	\$4.87
STAFF									
No of Librarians (FTE) per 10,000 persons	0.95	1.29	0.93	0.80	1.81	0.99	1.08	1.45	1.18
Total Staff (FTE) per 10,000 persons	2.99	3.44	4.96	3.20	4.62	3.30	5.46	5.23	4.17
Population served per staff member	3,346	2,905	2,017	3,123	2,167	3,027	1,831	1,911	2,401
Loans per FTE staff	25,238	19,873	9,281	31,461	24,676	27,572	17,770	15,237	20,838
LIBRARY MATERIALS									
Library materials per capita	1.6	2.0	1.9	2.1	2.5	1.4	1.8	1.8	2.0
Value of items lent (\$m) Based on average item price of States that have provided Collection Value data.	\$31.6	n/a	\$24.4	n/a	\$120.7	\$60.9	n/a	\$173.6	\$411.2
SERVICE POINTS									
Population served per service point	29,564	17,281	6,145	13,083	10,708	10,110	16,097	8,410	13,715
Service Points per 100,000 persons	3.4	5.8	16.3	7.6	9.3	9.9	6.2	11.9	7.3

2004-05	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
ACCESSIBILITY – Number of libraries by time open for public use									
More than 45 hrs per week	63.6%	37.5%	16.1%	21.1%	35.8%	16.7%	n/a	31.9%	30.6%
30 to 44 hrs per week	18.2%	30.9%	38.7%	38.0%	58.2%	16.7%	n/a	47.1%	38.7%
10 to 29 hrs per week	18.2%	28.1%	38.7%	25.6%	5.2%	56.3%	n/a	11.3%	22.7%
less than 10 hrs per week	0	3.6%	6.5%	15.3%	0.7%	10.4%	n/a	9.7%	7.9%
Ave. hours open per week per service point	44.2	37.3	26.0	30.8	41.8	25.0	38.1	37.5	36.0
USAGE									
Circulation per capita	7.5	6.8	4.6	10.1	11.4	9.1	9.7	8.0	8.7
Customer visits per capita	5.58	4.65	5.78	4.35	6.87	5.30	6.03	n/a	4.68
Loans per volume held	4.6	3.4	2.5	4.8	4.6	6.3	5.3	4.5	4.4
MEMBERSHIP									
Percentage of population who are Library Members	48%	48%	40%	48%	60%	38%	51%	50%	49%
Percentage Adult Members (15 and over)	86%	82%	88%	82%	76%	69%	86%	84%	82%
Percentage Junior Members (<15)	14%	18%	12%	18%	24%	31%	14%	16%	18%
ELECTRONIC INFORMATION SERVICES									
Internet terminals per 10,000 persons	2.4	2.9	6.0	3.0	4.1	2.1	2.5	3.1	2.9
Service points with Internet terminals	91%	25%	100%	79%	93%	94%	100%	72%	70%
Information Enquiries per 10,000 persons	n/a	5,160	6,052	3,971	n/a	7,006	5,139	5,461	4,532

2004 - 2005	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
Population June 2005 - Australian Demographic Statistics - 3101.0 - June Quarter 2005 - Excludes Other Territories	325,200	6,774,200	202,800	3,964,000	1,542,000	485,300	5,022,300	2,010,100	20,325,900